Your Rothbury Broker

Carole Hellyer

Claims Adviser

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What Carole's clients have to say

Wellington Aug 2026

They make it so easy to claim and are very helpful.

Wellington Aug 2026

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Wellington Jul 2026

The staff we have dealt with over the years have been very helpful. Keep up the good work.

Wellington Jul 2026

Pretty happy with Rothbury Insurance Brokers, but please don't get complacent.

Wellington Jun 2026

We have always received professional service when we unfortunately do have a claim. Thankfully, they aren't often!

Wellington May 2026

Marine claims always seem to take a while to sort. I have had different experiences with loss adjusters and assessors. I wasn't happy with some repairs I had with a previous claim. The service from Rothbury is excellent.

Carole joined the insurance industry in 2000 and started with Rothbury in 2010. She is a strong advocate for her clients. Carole utilises her expertise and vast experience to help her clients get the best possible outcome when they need to make a claim.

In the weekends, if she's not buried in a book, Carole can be found going for walks around her neighbourhood or volunteering at the RSA.

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