



Your Rothbury Broker

Carolyn Smith

Senior Commercial Broker

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What Carolyn's clients have to say

North Shore Aug 2026

Very knowledgeable about the nuances of insurance! Always offers sound advice, which helps greatly with decision-making.

North Shore Aug 2026

As always, it was easy. I don't bother looking elsewhere. Good service. Why would I?

North Shore Aug 2026

Always nice to chat, and you guys really do listen to our needs, and nothing is ever a problem. Carolyn is so good at her job, and I trust her with all my insurance needs.

North Shore Jun 2026

Carolyn is receptive and helpful. She understands the needs of my business, and I feel she is genuine in her approach.

North Shore Apr 2026

Carolyn is a great broker, takes ownership of all enquiries and is very experienced in her role.

Carolyn joined the insurance industry in 1988 and started with Rothbury in 2020, drawing on her extensive experience and knowledge, Carolyn works with her clients translating the complexities of insurance, ensuring understanding of risk exposures and developing an insurance programme to suit. Carolyn enjoys working with medium to large businesses across industrial, retail and trade with special interest in supermarkets & Iwi Trust holdings and liabilities and has extensive experience with Rural insurance.

Carolyn has returned to Northshore following 18 years in Northland, she divides her time between friends and family and her pets, travelling and local community events. Carolyn enjoys exploring our natural world gentle bush walks, fishing, music and theatre, Home DIY and whodunit crime novels and solving cryptic puzzles.