



Your Rothbury Broker

Fiona Craig

Senior Claims Adviser

Canterbury

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What Fiona's clients have to say

Canterbury Feb 2025

Everything was done professionally and with empathy.

Canterbury Feb 2025

We had a claim for damage caused by other people and Fiona was very helpful and we ended up with a pain free experience. Thanks, Fiona.

Canterbury Dec 2024

Fiona 10/10

Canterbury Dec 2024

Fiona 10/10

Canterbury Dec 2024

It was all good. Great communication throughout both with e-mail and through the app.

Canterbury Nov 2024

Fiona is great.

Fiona joined the insurance industry in 1990 and started with Rothbury in 2010. During the Christchurch earthquakes, Fiona worked closely with clients affected to help many get fairer settlements from their Insurers. She is a true advocate for her clients and has a friendly, down to earth approach. Fiona was the recipient of the 2019 Rothbury Claims Adviser of the Year.

She appreciates Canterbury's diverse environment of mountains, beaches and history, and likes to unwind after a busy working week by cycling and getting back to nature. She uses her time to further her herbal apprenticeship and create herb oils, syrups and other products to enhance people's wellbeing.