



Your Rothbury Broker

Janet Fan

Claims Adviser

Asian Broking 亞洲保險

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What Janet's clients have to say

Jul 2026

I am really happy with the service provided by Rothbury, especially the outstanding support from my insurance brokers, Janet and Shiau, throughout my claim. They were incredibly helpful, professional, and responsive, making what could have been a stressful process much easier. They kept me informed every step of the way, answered all of my questions promptly, and genuinely went above and beyond to ensure everything was handled smoothly. I truly appreciate their dedication, and I would highly recommend Rothbury and their team to anyone looking for reliable insurance support.

Jul 2026

All good.

Jul 2026

Keep doing what you have been doing.

May 2026

Everything is fine so far, and I have no comments to express.

May 2026

All good so far!

Janet started in the insurance industry in 2015 and joined Rothbury in 2023. She has a background in working with Life Insurance, education professionals and businesses large and small. Janet prides herself in her ability to multi-task, be flexible and adaptable, work efficiently under pressure. She holds a Masters degree in Finance Risk Analytics, has great analytical ability and is also knowledgeable on helping her clients through the claim process.

When she's out of the office, Janet goes on weekly hikes with her family and gets involved with playing some badminton. She enjoys the pace of life in the city and loves the fascinating natural views. Janet sometimes frequents her local church with her husband and spends her weekends catching up with her university classmates. Her native language is Cantonese and she has an international certificate of Mandarin.