



Your Rothbury Broker

Liz Laird

Senior Claims Adviser

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Liz joined the insurance industry in 1994 and started with Rothbury in 1997. Liz is a dedicated advocate for her clients and consistently delivers outstanding client service. She is friendly and helpful and keeps clients informed throughout the claims process. Liz's negotiating skills and good relationships with our Insurance Partners mean her clients get the best possible outcome.

What Liz's clients have to say

Auckland Apr 2025

Liz was amazing, kept me informed, proactively chased the insurer and the repairer, and ensured we reached an outcome in a timely manner - a pleasure to lodge a claim with :-)

Auckland Apr 2025

Liz provides a great claims service. She is conscientious and is really good at keeping us updated on the claim progress.

Auckland Apr 2025

Great service by Liz Laird.

Auckland Apr 2025

Great service by Liz Laird

Auckland Sept 2024

I'm new to this company as a client and provide a recommendation. I had to start a claim. The process within about 3 weeks of signing up unexpectedly. I can't fault you guys for your advice and I had no idea. Liz was amazing. Her empathy wisdom and knowledge shone through and her expertise was comforting. She knows how to take care of a client. Thank you so much, Liz. I kindly appreciate all the help and support in a difficult time. I will thoroughly recommend and going forward feel very happy being able to phone for a chat. I am very happy.

