

Your Rothbury Broker

Natalie Smith

Associate Broker

Otago
DDI: +64 3 470 3662
ext: 3902
M: +64 21 542 948
natalie.smith@rothbury.co.nz

What Natalie's clients have to say

Otago Nov 2026

She was very supportive, patient and knowledgeable.

Otago Aug 2026

They went above and beyond in everything they did.

Otago Aug 2026

Found Natalie to be thorough and efficient. I had a couple of questions that she checked and answered before the renewal.

Otago Jul 2026

Easy to deal with.

Otago May 2026

All good.

Otago Apr 2026

Always helpful.

Natalie began her career in the insurance industry in March 2021 and joined Rothbury in 2025. She started out as a domestic broker and later moved into a commercial broker support role, giving her a well-rounded understanding of both areas. Natalie holds a Level 5 qualification and brings nearly five years of insurance experience. She's known for being honest, friendly, and solution-focused in her approach to client service.

Natalie is looking forward to expanding her commercial insurance knowledge and building long-lasting relationships with both clients and new colleagues.

Outside of work, Natalie enjoys socialising with friends over food and drinks, going for walks along the beach, and bike rides. Living in Otago, she especially loves the coast, beaches, and harbour—St Clair being a favourite spot. A fun fact: Natalie grew up in Dunedin, spent half her life living in the UK, and returned home in 2020."

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