



Find us at a branch near you

[rothbury.co.nz](http://rothbury.co.nz)

### Achievement



### Associations

Members of Insurance Brokers Association of New Zealand



### Owner of



## ROTHBURY AT A GLANCE

OVER **53,000** BROKING CLIENTS SERVICED OVER THE LAST YEAR

OVER **19,000** CLAIMS MANAGED OVER THE LAST YEAR

LOCATED IN OVER **25** BROKING LOCATIONS ACROSS NEW ZEALAND

SUPPORTER OF OVER **100** COMMUNITY, SPORTING AND CHARITABLE ORGANISATIONS ACROSS NEW ZEALAND

**455** TEAM MEMBERS

ACCESS TO OVER **40** INSURANCE PROVIDERS

**\$403m** IN TURNOVER AT 31 MARCH 2023

KEY PARTNER OF **THE GRAEME DINGLE FOUNDATION CHARITY** CHOSEN BY OUR PEOPLE TO HELP YOUNG KIWIS AGED 5 TO 18

**SPECIALTY SOLUTIONS** NOT AVAILABLE ELSEWHERE

**SCHEMES** FOR SPECIFIC PROFESSIONAL GROUPS

# Grocer Guard

INSURANCE TO SAFEGUARD YOUR BUSINESS



GROCER GUARD has been going for 20 years and offers exclusive rates and customised benefits.

We handle insurance for all four Foodstuffs brands so we know what's important when it comes to managing your unique risks.



Exclusive to Foodstuffs North Island Members



At Rothbury, we're passionate about providing personal service and quality advice

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## About Us

### ROTHBURY INSURANCE BROKERS

has been in business for over 70 years and we're a majority New Zealand owned company. Now we're the third largest Insurance Broker in New Zealand with over 52,000 broking clients nationwide.

Because we operate in 25 locations around the country, you'll be looked after locally.



Our vision is to be a truly great New Zealand company, driven by passionate people, committed to the future financial security and success of our clients.

**STRENGTH AND SCALE WHEN YOU NEED IT**  
Rothbury is part of the Steadfast Group, the largest general insurance broker network and underwriting agency group in Australasia.

We have **access to over 40 Insurance Providers** so we can provide you with many options and cover for complex and large risks that other broking firms may not cover.

### Claims Advocacy

Our dedicated Claims Advisers live and work locally and will manage your claim from beginning to end, to get the best outcome for you.

### Personal Insurance

We've got that covered too. Our dedicated local Domestic Brokers can help you with all your personal insurance needs.

## CLIENT SATISFACTION

**The Pulse** tracks the company's Net Promoter Score (NPS). Rothbury is committed to the internationally recognised NPS system as our gold standard measure of how well our insurance broking and claims services are regarded by our clients.

### Broking Business Net Promoter Scores as of January 2024



We receive feedback from 8,000 clients annually and we're doing a good job meeting our client's insurance needs. We are humbled to achieve excellent and world class results across our broking and claims services.



**GROCER GUARD** has been approved by the Foodstuffs Board and is trusted to meet the needs of North Island Foodstuffs franchise businesses to deliver a high level of comprehensive insurance that will safeguard your business.

### GROCER GUARD EXTENDS ACROSS:

#### MATERIAL DAMAGE

Cover for your assets and stock including:

- Higher money limits
- Cover for self checkouts
- Seasonal stock increases for Christmas and Easter
- Lower standard excess
- Increased stock transit limits if required

#### BUSINESS INTERRUPTION

Cover for loss of turnover following an event.

No two businesses are the same so it's important your Business Interruption cover is tailored to your specific operation.

#### LIABILITY

Our liability insurance solutions are some of the most comprehensive on the market and include:

- **Cyber Liability**
- **Directors & Officers Liability**
- **Employers Liability**
- **Fidelity**
- **Public Liability**
- **Statutory Liability**

#### MOTOR VEHICLES

Daily work vehicles or vehicles for moving stock.

#### PERSONAL INSURANCES

Tailored personal insurance solutions to meet your needs. This may include home, rental properties, contents, vehicles or boats.




Rothbury has been my insurance partner for close on twenty years. They have consistently offered me the best package to suit my business and personal needs. While I have gone to market several times, the team at Rothbury have given me no reason to go anywhere else. I feel that all parts of my business – from breakdown cover, to business loss, to personal liability are all appropriately covered.

– CHRIS GRACE, PAK 'N SAVE TAUPO



I have been working with Rothbury Insurance Brokers for the past 11 years. The communication and claims management have been very good they have always been responsive and happy to help. The team is very professional and experienced, and we highly recommend Rothbury for any business insurance.

– HARRY CHAWLA, PAK 'N SAVE MT ALBERT



You can download My Rothbury in the App Store or Google Play Store

### Manage your insurance through MY ROTHBURY APP

**My Rothbury App** gives you access to your personal insurance information so you can check your policy details, sum insured and excesses at any time.